



HASSLE FREE REDOS

We'll make things simple.

Skip the hassle of returning your redo lenses for credit. We offer a one-time redo within 90 days of the original invoice date—no returned lenses necessary.

Sign up for daily report emails!

- Get daily email reports that include posted credit memos
- Sign into www.nassau247.com, click on My Account > Manage Emails
- Check the box titled "Daily Job Report for Nova Optical Lab" & enter your preferred email address

What qualifies?

- Finishing errors
- Non-adapts
- Doctor Rx changes
- Order errors
- Product defects
- Lab error

How to place a hassle-free redo order.

- Call Nova at 800.668.2411
- State the order is a "Hassle-Free Redo"
- Provide the original invoice number and the reason for the redo, then place the order
- Your new order will be billed in full
- Your original order will be credited within 2 business days



Nova Optical Lab | 165 Route 303, Orangeburg, NY 10962 | 800.526.0313 | www.nassau247.com

Nova Optical Lab reserves the right to terminate or alter this promotion at any time. Please see our full return policy located in the back of our product price book for more details. Valid 1/1/2019 - 12/31/2019.