



Make that pile of returns disappear with Nova's new *Hassle Free* returns policy.

Our *Hassle Free* policy allows you to skip the hassle of returning your redo lenses for credit. We now offer **a 1 time redo within 90 days of the original invoice date** - no returned lenses necessary.

How to place a Hassle Free redo order:

1. Call Nova Optical Lab at 1-800-668-2411
2. Mention that the order is a "Hassle Free" redo
3. Provide the original invoice number & the reason why the redo is needed
4. Place your Hassle Free redo order
5. Your new order will be billed in full
6. Your original order will be credited within 2 business days

What qualifies?

- Finishing errors
- Non-adapts
- Dr. changes
- Order errors
- Product defects
- Lab error

Sign up to get a daily email report that includes credit memos posted!

Sign into www.Nassau247.com, click on My Account > Manage Emails.

Check the box titled "Daily Job Report for Nova Optical Lab" & enter your preferred email address.



Nova Optical Lab | 165 Route 303 Orangeburg, NY 10962 | 800.668.2411

Only applicable on jobs ordered after May 1st, 2017. Please see our full terms & conditions for additional details.